

To Whom It May Concern:

I have had the pleasure of working with CAIN Health since 2011. They have been integral to our RAC work, clinical compliance, and revenue cycle management.

CAIN Health has supplemented our staff with out of state billing, New York City appeals, as well as RAC denials and appeals. They bring in a level of expertise where little oversight of their work is required. Their customer service is very responsive and very easy to deal with. I have been impressed again and again with their ability to get the right people to accomplish the job. They are very knowledgeable, especially when it comes to the revenue cycle and the ins and outs of compliance.

There is a level of trust with CAIN Health that few other providers can offer. There is no compromising of principles or care. I would encourage you to contact CAIN Health and explore the services they have to offer.

Steve Friedman
Director of Vendor Management, Data Analytics, and System Support
Bon Secours Charity Health