

To Whom It May Concern

For years, we have partnered with CAIN Health and relied on the services they provide in several of our facilities. They have acted as an extension of our office and assisted us managing RAC audits on every level. Consistently, CAIN Health has been incredibly valuable to our revenue cycle management.

We have trusted CAIN Health to work thousands of accounts – all varying in balance size - and I have been very happy with the results they have produced. Their work has been phenomenal and their team is accommodating and responsive. In addition, CAIN Health assisted us with our inpatient clinical denials while we transitioned to new offices. They are willing to take on any task, no matter how big or small.

CAIN Health acts appropriately and provides valued feedback on our reports and management. They take on every job with a vengeance and ensure that it is completed accurately and efficiently. You can rely on them and trust that they will see every project through to completion. It's been a pleasure working with the entire CAIN Health team and we plan to continue our relationship with them into the foreseeable future.

Sheryl DeCilio  
Sr. Director Revenue Cycle  
Westchester Medical Center Health Network